

The Best 24/7/365 Service and Support

1-2-3 STEPS TO FAST SERVICE



STEP 1

If You Have A Problem With Your Oven:

- Retrieve model & serial numbers (see over)
- Note store number & address where oven is located
- Call the ComServ toll free number
1-866-811-8559
- Explain the service issue
- ComServ Telephone tech will attempt to resolve

If not resolved – ComServ initiates step 2

STEP 2

ComServ Will Contact ACP Authorized Service Agent:

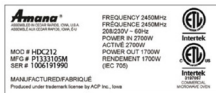
- Explains the service issue to Service Agent
- Dispatches any identified parts
- Requests Service Provider to contact you directly for scheduling

STEP 3

ComServ Will Dispatch Warranty Service, and:

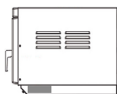
- Explain next steps for service agents arrival
- Create a a of the service call/issue
- Monitor service records for completion

The Best 24/7/365 Service and Support Model/Serial number Locator



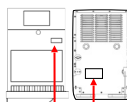
Example serial plate

XPRESSCHEF™ 2c



Right side bottom

XPRESSCHEF™ 3i



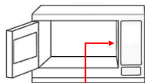
Above cavity, right (or back)

XPRESSCHEF™ 4i



Right side bottom

LD SERIES



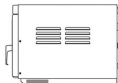
Interior right side wall

RMS/MMS RFS/MFS RCS/MCS ALD



Back of the oven

RC/MRC



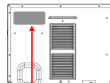
Right side bottom

AOC/MOC



Back top

HDC/MDC/DEC



Back upper left

AMSO/MSO



Above cavity, right (or back)